



NHPUC 14MAY14 11:06

**FILED ELECTRONICALLY AND VIA OVERNIGHT DELIVERY**

May 12, 2014

Debra Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 S. Fruit St., Suite 10  
Concord, New Hampshire 03301-2429

Re: Northern Utilities, Inc., Docket No. DG 11-196 – Emergency Response Odor  
Call Report ("Report") for April 2014

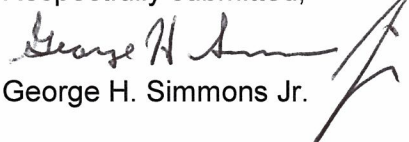
Dear Director Howland:

Enclosed for filing on behalf of Northern Utilities, Inc. ("the Company") is the April 2014 Report in compliance with the terms of the Settlement Agreement ("Agreement") approved by the Commission in Order No. 25,390 on July 9, 2012 from Docket No. DG 11-196.

As set forth in the Agreement, this Company Report includes individual odor call response data for April 2014 as well as twelve months of accumulated historical odor call response data under the Emergency Response Standards. The accumulated monthly data for each Performance Measure is found on page 7 of the Report.

Please contact Christopher LeBlanc, at (603) 294-5166 if you need any additional information.

Respectfully submitted,

  
George H. Simmons Jr.

Enclosure

cc: Thomas P. Meissner Jr., Vice President USC  
Christopher LeBlanc, USC

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